

## **TERMS**

These are important terms and conditions on booking any service available.

Please read these carefully and make a note if desired as they are a legal document and on your booking you agree to be bound by any of the following. It is the responsibility of the client who books to understand, agree and be responsible for all appointment conditions, including all payments are made by specified dates.

### **Pricing**

Please note that all prices are subject to change due to specials and times of year.

### **Trials**

A full 24 hours notice must be given if you wish to cancel or reschedule an appointment. Failure to do so may mean you will be charged the full cost of the appointment. Trial payments do not come off the actual event prices. If you are unhappy with your trial you must still pay the trial costs. This look may not be appropriate for going out to an event as occasionally artists will do one side different to show a comparison of looks.

### **Booking Fee**

Appointments subject to availability, if you wish to pay a deposit you may do at any time.

Bookings required for over 6 months away or over one thousand dollars must pay a minimum of 10% deposit to secure the date, To confirm availability please contact us.

If the booking is canceled within 7 days any deposits will be non refundable due to keeping the appointment open.

### **Payments**

The person(s) who scheduling the appointment will be responsible for full payment of all services in the event that other people in the booking do not pay their portion. Services must be paid via bank transfer or cash only within 14 days.

### **Extra people wanting styling**

If any additional people require styling on the day, but do not have an appointment, this is not normally a problem and payment can be made with cash on the wedding day. If there are previous bookings on the day they will have priority.

### **Cancellations**

You are asked kindly to give us a minimum of 24 hours notice if you need to cancel or reschedule your trial or full appointment. All cancellations made or simply missed appointments without prior notice will be charged the full cost of the appointment.

### **Travel**

A fee may be incurred depending on distance required to travel. This will usually be \$20 for every 20 kilometers past the artist's home location. In the event that any hotel/motel and parking fees are incurred as result of the location of the appointment, these will be passed on. Long distance will include the airfare or other amounts included which will be added onto the final invoice on completion of the event

### **Other**

Simon Bull Makeup Artistry is not responsible for any allergic reactions to products used. The onus is on the client to notify us if you have particular hypersensitivity that you are aware of. Your personal products may be used to avoid reactions.

### **Refund Policy**

We are unable to offer refunds for any completed services; if you are in any way dissatisfied; the responsibility is on the client to notify the stylist whilst they are on location. All discussions regarding refunds/discounts will be entered into on a case-by-case basis.

### **Delays**

Time management is of the essence therefore adherence to appointment times is critical in ensuring that we deliver the service you expect. Therefore when making appointment times please note that these times will be strictly adhered to. Should unforeseen circumstances arise, we must be advised as soon as practicable. Simon Bull is in no way responsible if desired completion time is not met due to delays.